

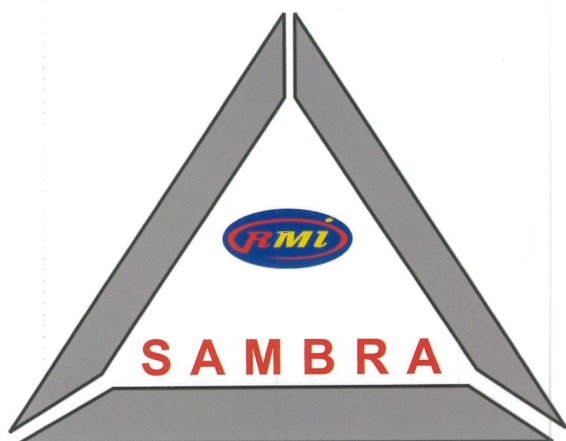
# dear customer

## DEAR CUSTOMER

This motor body repairer has been accredited according to the highest quality and standards set out by the South African Motor Body Repairers' Association.

### SAMBRA CODE OF ETHICS

1. Ensure that all quotations are accurate and as comprehensive as possible.
2. In the case of discrepancy, carry out repairs to the standards required by SAMBRA and rectify any defect found immediately and at my expense.
3. Remain fully responsible for any work subcontracted, excluding work subcontracted by the customer or his / her representative.
4. Will not undertake any repair that falls outside of the scope of accreditation criteria attained by my business.



Advanced Repair Technology

SAMBRA members are committed to quality and service excellence at all times. For any complaints kindly contact our nearest SAMBRA office:

- Highveld Region: 011 789 2542
- Northern Region: 012 348 9311
- Free State & N/Cape Region: 051 430 3294
- KwaZulu Natal Region: 031 266 7031
- Eastern Cape Region: 041 364 0070
- Western Cape Region: 021 939 9440

**ORBIT COACH WORKS (PTY) LTD**

BUSINESS NAME

A handwritten signature in black ink, appearing to be 'Orbit Coach Works', written over a grey rectangular background.

SAMBRA MEMBER

6000996

SAMBRA